

DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814



December 11, 1987

ALL COUNTY INFORMATION NOTICE NO. 1-112-87

TO: ALL COUNTY WELFARE DIRECTORS  
ALL COUNTY COUNSELS


SUBJECT: CHILD WELFARE SERVICES PAMPHLETS

REFERENCE: ACL 87-99

The purpose of this All County Information Notice is to notify County Welfare Departments (CWDs) that seven pamphlets designed for Counties' use to provide information to recipients of child welfare services (CWS) about their rights to a State hearing and how to ask for a State hearing are available without charge to CWDs. These publications were designed to assist in the implementation of notices of action (NOAs) for recipients of CWS. In addition to the information regarding State hearings, the pamphlets also briefly explain CWS which children and their parents might receive.

Samples of the pamphlets are attached. These publications may be ordered in the usual manner from the Department of Social Services' warehouse.

We would also like to take this opportunity to remind Counties that suggested changes to the forms (NA 981 and NA 982) which are currently used to provide notice regarding CWS actions were requested to be submitted by December 1, 1987. We have extended the due date to January 15, 1987. Please address comments regarding forms NA 981 and NA 982 to your Adult and Family Services Operations consultant at 744 P Street MS 6-532, Sacramento, CA 95814. Please address any questions about the brochures to your consultant at the same address or telephone (916) 445-0623 or ATSS 485-0623.

  
LOREN D. SUTER  
Deputy Director  
Adult and Family Services

Attachments

cc: CWDA

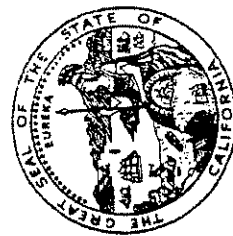
# Child Welfare Services

## Court Ordered Family Reunification

This pamphlet will give you information about the child welfare services which will help you and your child so that your child may safely return home.

This pamphlet will explain the services or program you and your child will receive.

**SAMPLE**



PUB 144 (7/87)



STATE OF CALIFORNIA  
George Deukmejian, Governor  
HEALTH AND WELFARE AGENCY  
DEPARTMENT OF SOCIAL SERVICES

# Court Ordered Family Reunification

This pamphlet will give you information about the child welfare services which will help you and your child so that your child may safely return home.

After you and your child have been to a court hearing where the court ordered the county to place, or continue a placement of your child outside the home, a social worker from the county will contact you. If the court did not order a specific service plan, the social worker will discuss the development of a service plan with you and you can ask for services you think will help. The social worker will explain how the service plan can help your child to return safely to your home. During the time you child receives services, the social worker will see both you and your child from time to time. You can visit your child from time to time unless the court tells the county that you cannot visit your child.

How well you carry out your part of the service plan is very important. The social worker uses this in determining if it will be safe to return your child home. The social worker will include a description of what you did to carry out your part of the service plan in a report to the court when the next court hearing is held.

After 12 months of court-ordered services where the goal is to return your child home, the court may decide you have not improved your home and that your home is not safe and will not be safe for your child. If the court makes this decision, the court can stop services to you, not allow you to visit your child and tell the county to make a permanent plan for living arrangements for your child outside your home.

Service plans are reviewed and changed whenever necessary. The service plan will be reviewed at least every six months and changed if necessary. When changes are made, the rules will be the same, if the court orders specific changes, these changes must be implemented; if the county makes changes, the social worker will discuss the changes with you. Whenever changes are made you will receive a copy of the service plan. If the court did not order a specific plan and you do not agree, or if you want either a change in services or a service that is not listed for you or your child, or if you want a different schedule to visit your child, you may ask to speak to the social worker's supervisor. If you and the supervisor cannot agree, you may ask for a State hearing for yourself or your child. You do not have to ask to speak to a supervisor before asking for a State hearing but a disagreement may be settled much faster if you work with the county.

At the time the social worker gives you the service plan, it will be attached to a Notice of Action. Notices of Action are given so that you, as a person getting child welfare services, will know the actions the county will take. Notices of Action are given so you can ask for a State hearing if you do not agree with decisions **made by the county** about the services. If you do not agree with decisions made by the court, you will have to go back to court to make any change. If the court made a plan and told the county exactly how to arrange and deliver the services, a State hearing cannot review what the court specifically told the county to do. On the other hand, if the court told the county to work out the details of the plan, such as types of services or scheduling when services happen, then a State hearing to look at the county's arrangement of the details can be held if you

ask for one. The back of the Notice of Action tells how to ask for a State hearing.

The services listed in this pamphlet that you receive as part of your service plan will be paid for by the county.

The following services are available to you and your child if needed:

1. **Counseling** to help you a) look at and understand the situation, b) look at different ways to change the situation, and c) decide how you will change the situation.
2. **Emergency shelter care** if your child must be temporarily removed from your home or from a foster home in which the child has been placed.
3. **Teaching and demonstrating homemakers** to teach you in your own home how to maintain a safe, healthy home and child care skills.
4. **Parenting training** to give you information regarding children, children's behavior and how parents can improve their understanding of and relationship with their child.
5. **Transportation** which may be provided to help you meet your part of a service plan when no other transportation is available for you.

\*\*\*\*\*

# Child Welfare Services

You have asked the county  
to continue you in foster  
care. This pamphlet  
will give you information  
about the services you  
may receive.

**SAMPLE**

**Permanent  
Placement  
For Youths Over  
18 in School  
Or Training**

This pamphlet will give  
you information about  
child welfare services  
which you may receive.



STATE OF CALIFORNIA  
George Deukmejian, Governor  
HEALTH AND WELFARE AGENCY  
DEPARTMENT OF SOCIAL SERVICES



## Permanent Placement For Youths Over 18 And in School or Training

You have asked the county to continue you in foster care until you finish school/training or you reach 19 years of age. The county has agreed and you and the county have signed an agreement. As we discussed, your foster care will end if you drop out of school/training or when you reach your nineteenth birthday, whichever comes first.

The services you receive as part of your service plan will be paid for by the county. Ask your social worker what services are available for you.

If you and the social worker discuss the service plan and you do not agree and you want a change in services, or a service that is not listed, you may ask to speak to a social worker's supervisor. If you and the supervisor cannot agree you may ask for a State hearing. You do not have to ask to speak to the supervisor before asking for a State hearing but the disagreement may be settled faster if you work with the county.

At the time the social worker gives you the service plan, it will be attached to a Notice of Action. Notices of Action are given so that you, as a person getting child welfare services, will know the actions the county will take. Notices of Action are given so you can ask for a State hearing if you do not agree with decisions **made by the county** about the services. If you are also under court supervision and you do not agree with decisions made by the court, you will have to go back to court to make any changes. If the court made a plan and told the county exactly how to arrange and deliver the services, a State hearing cannot review what the court specifically told the county to do. On the other hand, if the court told the county to work out the details of the plan, such as types of services or scheduling when services happen, then a State hearing to look at the county's arrangement of the details can be held if you ask for one. The back page of the Notice of Action tells how to ask for a State hearing.



# Child Welfare Services

---

## Court Ordered Permanent Placement With Parent Visitation

---

This pamphlet will give  
you information about  
child welfare services  
you may receive.

**SAMPLE**

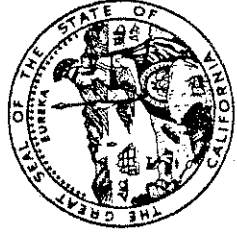
---

The court does not think  
you can live safely at home.  
This pamphlet will tell you  
about the services you  
may receive.

---



STATE OF CALIFORNIA  
George Deukmejian, Governor  
HEALTH AND WELFARE AGENCY  
DEPARTMENT OF SOCIAL SERVICES



## **Court Ordered Permanent Placement With Parent Visitation**

The court has told the county that the court does not think that you can live safely at home and that the county is to arrange another permanent living situation for you which could be guardianship or long-term foster care.

The services you receive as part of your service plan will be paid for by the county. Ask your social worker what services are available for you. There are other programs provided by the county for which you may be eligible. Ask your social worker.

The court also ordered that your parents may continue to have visits with you and this will be included in your service plan.

If you and the social worker discuss the service plan and you do not agree and you want a change in services or a service that is not listed or a different schedule to visit with your parents, you may ask to speak to the social worker's supervisor. If

you and the supervisor cannot agree, you may ask for a State hearing. You do not have to ask to speak to the supervisor before asking for a State hearing but your disagreement may be settled much faster if you work with the county.

At the time the social worker gives you the service plan, it will be attached to a Notice of Action. Notices of Action are given so that you, as a person getting child welfare services, can ask for a State hearing if you do not agree with decisions **made by the county** about the services. If you are also under court supervision and you do not agree with decisions made by the court, you will have to go back to court to make any changes. If the court made a plan and told the county exactly how to arrange and deliver the services, a State hearing cannot review what the court specifically told the county to do. On the other hand, if the court told the county to work out the details of the plan, such as types of services or scheduling when services happen, then a State hearing to look at the county's arrangement of the details can be held if you ask for one. The back page of the Notice of Action tells how.

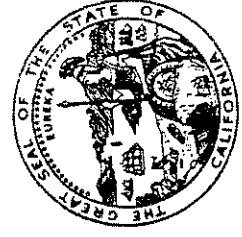
# Child Welfare Services

## Court Ordered Family Reunification

This pamphlet will give you  
information about the child  
welfare services which will  
help you and your child  
so that your child may safely  
return home.

This pamphlet  
will explain the services  
or program you and  
your child will receive.

**SAMPLE**



PUB 144 (7/87)



STATE OF CALIFORNIA  
George Deukmejian, Governor  
HEALTH AND WELFARE AGENCY  
DEPARTMENT OF SOCIAL SERVICES



## Court Ordered Family Reunification

This pamphlet will give you information about the child welfare services which will help you and your child so that your child may safely return home.

After you and your child have been to a court hearing where the court ordered the county to place, or continue a placement of your child outside the home, a social worker from the county will contact you. If the court did not order a specific service plan, the social worker will discuss the development of a service plan with you and you can ask for services you think will help. The social worker will explain how the service plan can help your child to return safely to your home. During the time you child receives services, the social worker will see both you and your child from time to time. You can visit your child from time to time unless the court tells the county that you cannot visit your child.

How well you carry out your part of the service plan is very important. The social worker uses this in determining if it will be safe to return your child home. The social worker will include a description of what you did to carry out your part of the service plan in a report to the court when the next court hearing is held.

After 12 months of court-ordered services where the goal is to return your child home, the court may decide you have not improved your home and that your home is not safe and will not be safe for your child. If the court makes this decision, the court can stop services to you, not allow you to visit your child and tell the county to make a permanent plan for living arrangements for your child outside your home.

Service plans are reviewed and changed whenever necessary. The service plan will be reviewed at least every six months and changed if necessary. When changes are made, the rules will be the same, if the court orders specific changes, these changes must be implemented, if the county makes changes, the social worker will discuss the changes with you. Whenever changes are made you will receive a copy of the service plan. If the court did not order a specific plan and you do not agree, or if you want either a change in services or a service that is not listed for you or your child, or if you want a different schedule to visit your child, you may ask to speak to the social worker's supervisor. If you and the supervisor cannot agree, you may ask for a State hearing for yourself or your child. You do not have to ask to speak to a supervisor before asking for a State hearing but a disagreement may be settled much faster if you work with the county.

At the time the social worker gives you the service plan, it will be attached to a Notice of Action. Notices of Action are given so that you, as a person getting child welfare services, will know the actions the county will take. Notices of Action are given so you can ask for a State hearing if you do not agree with decisions **made by the county** about the services. If you do not agree with decisions made by the court, you will have to go back to court to make any change. If the court made a plan and told the county exactly how to arrange and deliver the services, a State hearing cannot review what the court specifically told the county to do. On the other hand, if the court told the county to work out the details of the plan, such as types of services or scheduling when services happen, then a State hearing to look at the county's arrangement of the details can be held if you

ask for one. The back of the Notice of Action tells how to ask for a State hearing.

The services listed in this pamphlet that you receive as part of your service plan will be paid for by the county.

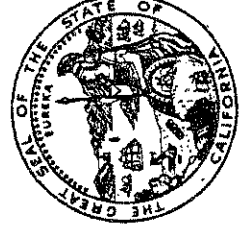
The following services are available to you and your child if needed:

1. **Counseling** to help you a) look at and understand the situation, b) look at different ways to change the situation, and c) decide how you will change the situation.
2. **Emergency shelter care** if your child must be temporarily removed from your home or from a foster home in which the child has been placed.
3. **Teaching and demonstrating homemakers** to teach you in your own home how to maintain a safe, healthy home and child care skills.
4. **Parenting training** to give you information regarding children, children's behavior and how parents can improve their understanding of and relationship with their child.
5. **Transportation** which may be provided to help you meet your part of a service plan when no other transportation is available for you.

# Child Welfare Services

## Voluntary Family Reunification

This pamphlet  
will explain the services  
or program you and  
your child will receive.



PUB 143 (7/87)

**SAMPLE**

pamphlet will give you  
mation about the child  
are services which will  
p you and your child  
at your child may safely  
return home.



STATE OF CALIFORNIA  
George Deukmejian, Governor  
HEALTH AND WELFARE AGENCY  
DEPARTMENT OF SOCIAL SERVICES

# Voluntary Family Reunification

This pamphlet will give you information about the child welfare services which will help you and your child so that your child may safely return home.

After the county agrees to place your child out of your home the social worker will discuss the development of a service plan with you and you can ask for services that you think will help your child return safely to your home. The social worker will explain how the services included in the plan can help you and your child. During the time your child is in this program, the social worker will see both you and your child from time to time. There are three things you need to remember:

1. How well you carry out your part of the plan is very important. If the social worker is worried about the safety of the child when your child is returned home, the social worker can go to court and tell the court why there is concern about the safety of your child. If the court agrees, the court will order continued placement of your child out of your home under court supervision. Doing your part of the plan tells the social worker that you want to have your child back home.
2. The county cannot place your child in foster care and provide services for your child for longer than six months. If your child needs to be placed longer, your child's case must go to court where the court can order placement for a longer time under court supervision. After 12 months of court-ordered services where

the goal is to return your child home, the court may decide you have not improved your home and that your home is not safe and will not be safe for your child. If the court makes this decision, the court can stop services to you, not allow you to visit your child and instruct the county to make a permanent plan for living arrangements for your child outside your home.

3. You may be eligible to receive the services listed in this pamphlet free. If not, you will be charged for part or all of the services on a sliding scale based on your income and other factors.

You and the social worker will discuss the service plan. If you do not agree, or if you want a change of services, or services which are not listed for you or your child, or a different schedule to visit your child, you may ask to speak to the social worker's supervisor. If you and the supervisor cannot agree, you may ask for a State hearing for yourself or your child. You do not have to speak to the supervisor before asking for a State hearing but a disagreement may be settled much faster if you work with the county.

At the time the social worker gives you the service plan, it will be attached to a Notice of Action. Notices of Action are given so that you, as a person getting child welfare services, will know the actions the county will take. Notices of Action are given so you can ask for a State hearing if you do not agree with decisions **made by the county** about the services. The back of the Notice of Action tells you how to ask for a State hearing.

The following services are available to you and your child if they are needed:

1. **Counseling** to help you a) look at and understand the situation, b) look at different ways to change the situation, and c) decide how you will change the situation.
2. **Emergency shelter care** if your child has to be removed temporarily from your home or from a foster home in which the child has been placed.
3. **Teaching and demonstrating homemakers** to teach you in your own home how to maintain a safe, healthy home and child care skills.
4. **Parenting training** to give you information regarding children, children's behavior and how parents can improve their understanding of and relationship with their child.
5. **Transportation** which may be provided to help you meet your part of a service plan when no other transportation is available to you.



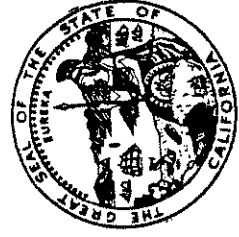
# Child Welfare Services

---

## Court Ordered Family Maintenance

---

This pamphlet  
will explain the service  
or program you and  
your child will receive.



PUB 142 (7/87)

**SAMPLE**

This pamphlet will give you  
information regarding the  
child welfare services that you  
and your child might receive



STATE OF CALIFORNIA  
George Deukmejian, Governor  
HEALTH AND WELFARE AGENCY  
DEPARTMENT OF SOCIAL SERVICES

# Court Ordered Family Maintenance

This pamphlet will give you information regarding the child welfare services that you and your child might receive.

The court has ordered the county to provide services to you and your child which will help your child stay at home and will help you learn how to take better care of your child. The court may order a specific service plan. If

the court does not order a specific service plan, the social worker will discuss the development of a service plan with you and you can ask for the services you think will help. The social worker will explain how the services included in the plan can help you and your child. The service plan will be reviewed at least every three months. If changes are made the rules will be the same; if the court orders specific changes, these changes must be implemented; if the county makes changes, you and the social worker will discuss the changes. Whenever changes are made you will receive a copy of the service plan.

Now well you carry out your part of the service plan is very important. The social worker uses this to determine how much you have improved the safety of your home for your child.

During the time your child receives services, the social worker will see both you and your child, together and separately, from time to time. If at any time the social worker thinks that your child is not safe at home, the social worker can go to court and explain to the court why your home might not be safe for your child. If the court agrees that your child is in immediate danger, the court will order your

child placed outside your home until progress has been made to make your home safe for your child. After 12 months of court-ordered services where the goal is to return your child home, the court may decide you have not improved your home and that your home is not safe and will not be safe for your child. If the court makes this decision, the court can stop services to you, not allow you to visit your child and instruct the county to make a permanent plan for living arrangements for your child outside your home.

You and the social worker will discuss the service plan. If the court did not order a specific plan and you do not agree, you want a change in the services or a service that is not listed for you or your child, you may ask to speak to the social worker's supervisor. If you and the supervisor cannot agree, you may ask for a State hearing for yourself or your child. You do not have to ask to see a supervisor before asking for a State hearing but a disagreement may be settled much faster if you work with the county.

At the time the social worker gives you the service plan, it will be attached to a Notice of Action. Notices of Action are given so that you will know the actions the county will take. Notices of Action are given so you as a person getting child welfare services, can ask for a State hearing if you do not agree with decisions made by the county about the services. If you do not agree with decisions made by the court, you will have to go back to court to make any changes. If the court made a plan and told the county exactly how to arrange and deliver the services, a State hearing cannot review what the court specifically told the county to do. On the other hand, if the court told the county to work out the details of the plan, such as types of

services or scheduling when services happen, then a State hearing to look at the county's arrangement of the details can be held if you ask for one. The back of the Notice of Action tells how to ask for a State hearing.

The services listed in this pamphlet that you receive as part of your service plan will be paid for by the county.

The following services are available to you or your child if they are needed:

1. **Counseling** to help you a) look at and understand the situation, b) look at different ways to change the situation, and c) decide how you will change the situation.
2. **Emergency shelter care** if your child needs to be removed temporarily from your home.
3. **Parenting training** to give you information regarding children, children's behavior and how parents can improve their understanding of and their relationship with their child.
4. **Out-of-home respite care** which is planned ahead to allow parents time to take care of other responsibilities to improve or maintain parenting skills.
5. **Teaching and demonstrating homemakers** to teach you in your home how to maintain a safe, healthy home and child care skills.
6. **Temporary in-home caretaker** to take care of a child who is in the home and the parent or caretaker is temporarily absent or incapacitated.
7. **Transportation** which may be provided to help meet your part of a service plan when no other transportation is available to you.

# Child Welfare Services

---

## Voluntary Family Maintenance

---

This pamphlet  
will explain the services  
or program you and  
your child will receive.



PUB 141 (7/87)

**SAMPLE**

---

This pamphlet will give you  
information regarding the  
child welfare services that you  
and your child might receive.  
You and the county have agreed  
that your child will benefit  
from services to help you learn  
how to take better care  
of your child.

---



STATE OF CALIFORNIA  
George Deukmejian, Governor  
HEALTH AND WELFARE AGENCY  
DEPARTMENT OF SOCIAL SERVICES

## Voluntary Family Maintenance

This pamphlet will give you information regarding the child welfare services that you and your child might receive. You and the county have agreed that your child will benefit from services to help you learn how to take better care of your child. The county cannot give these services any longer than 12 months without a court order. You may withdraw from the agreement at any time.

A social worker from the county will arrange for services for you. The social worker will discuss the development of a service plan with you and explain how the service plan can help you and your child. You can ask for services which you think will help. Service plans are reviewed at least every three months. Whenever changes are made the rules will be the same and you will receive a copy of the changed service plan.

The services listed in this pamphlet that you receive as part of your service plan will be paid for by the county. During the time your child receives services, the social worker will see both you and your child, together and separately, from time to time.

How well you carry out your part of the service plan is very important. The social worker uses this to determine how much you have improved the safety of your home for your child.

If the social worker thinks your child is not safe at home and you are not doing your part of the service plan, the social worker can go to court and explain to the court why your home is not safe at this time for your child. If the court

agrees, it will supervise your child and order you to participate in these services. If the court believes your child is in immediate danger, the court will order your child placed outside your home until progress has been made to make your home safe for your child.

After 12 months of court-ordered services where the goal is to return your child home, the court may decide you have not improved your home and that your home is not safe and will not be safe for your child. If the court makes this decision, the court can stop services to you, not allow you to visit your child and tell the county to make a permanent plan for living arrangements for your child outside your home.

When you and the social worker discuss your service plan, if you do not agree, or you want a change in services or a service not listed for you or your child, you may ask to speak to the social worker's supervisor. If you and the supervisor cannot agree, you may ask for a State hearing for yourself or your child. You do not have to ask to see a supervisor before asking for a State hearing but the disagreement may be settled much faster if you work with the county.

When the social worker gives you the service plan, it will be attached to a Notice of Action. Notices of Action are given so that you, as a person getting child welfare services, will know the actions the county will take. Notices of Action are given so you can ask for a State hearing if you do not agree with decisions **made by the county** about the services. The back of the Notice of Action tells you how to ask for a State hearing.

The following services are available to you or your child if they are needed:

1. **Counseling** to help you a) look at and understand the situation, b) look at different ways to change the situation, and c) decide how you will change the situation.
2. **Emergency shelter care** if your child has to be removed temporarily from your home.
3. **Parenting training** to give you information regarding children, children's behavior and how parents can improve their understanding of and their relationship with their child.
4. **Out-of-home respite care** which is planned to allow parents time to take care of other responsibilities to improve or maintain their parenting skills.
5. **Teaching and demonstrating homemakers** to teach you in your home how to maintain a safe, healthy home and child care skills.
6. **Temporary in-home caretaker** to take care of a child who is in the home and the parent or caretaker is temporarily absent or incapacitated.
7. **Transportation** which may be provided to help you meet your part of a service plan when no other transportation is available for you.